

Yarra Plenty Regional Library

Membership Conditions

As a member and/or guarantor you agree to these conditions:

- Comply with the Yarra Plenty Regional Library Service Membership Policy.
- Act with consideration and courtesy to staff and other library users while in the library.
- Accept responsibility for the choice of library materials by an applicant if they are under 18.
- Accept responsibility for Internet access by the applicant if they are under 18.
- Take responsibility for all items issued on the membership card until returned to the library.
- Pay replacement costs for items lost, destroyed, stolen or damaged while on loan to you, except such damage caused by reasonable and fair use.
- Notify Yarra Plenty Regional Library Service immediately if a membership card is lost or stolen.
- Give notice of name or address changes within seven days.

Security PIN

When you join the library, you will be asked to nominate a 4 digit numerical PIN.

This PIN enables you to:

- log into our website and App to reserve and renew items.
- access your online account.
- access free eResources.
- access the PCs in the library.

Internet and WiFi is free.

Borrowing

- Applicants can borrow without their library card if they are over 18 and have ID.
- Applicants under 18 can borrow without a card if their guarantor is present and can provide ID.
- Your library card is valid at any Yarra Plenty Regional Library branch.
- Items may be returned to any Yarra Plenty Regional Library branch.
- You may request up to 10 item holds per card, at no charge.
- You may request up to 6 items from another library service (Inter-Library Loan) per card, at \$10 per item.

Loan Period 3 weeks per item

Limits 30 physical items per card
Please ask us about our eResources loan limits

Renewals

- YPRL will automatically renew items on the due date (maximum two times, in line with usual renewal conditions). If an item has been reserved by another member, it is unable to be renewed. A notification will be sent requesting the item be returned as soon as possible.
- You can also renew Items as follows:
 - online 24/7 at www.yprl.vic.gov.au.
 - using the YPRL App.
 - phone your local branch during their business hours.
 - phone 9088 3400 weekdays between 9.00am–5.00pm.
- Courtesy reminder emails or SMS notifications are sent if you have provided these contact details; however, it is your responsibility to return items before the due date.